# Airport and Airline Policies in response to COVID-19

### **Prior to Arrival:**

- Download your mobile boarding pass prior to arrival.
- Arrive at the airport earlier to allow for new check-in and security processes.
- Curbside check-in may not be available
- Some carriers stopped checking pets check with your air carrier. Carry-on pets, service and emotional support animals may still be allowed to fly in the cabin if they meet the requirements.

#### While at the Airport and On Board the Aircraft:

- Do not travel if you are sick or have COVID-19 symptoms.
- Some carriers may require customers and employees to pass a temperature check.
- Check your carrier for change and cancelation policies.
- Maintain physical spacing at the airport and onboard. You will begin to see airport signage and floor markers that encourage physical-distancing in the gate areas. To promote physicaldistancing. Some carriers are boarding in smaller groups.
- Face coverings are required for Customers and Employees. Face covering may be removed to eat or drink. Its highly encourage that you eat before boarding. Airlines may not serve snacks or beverages inflight to limit personal contact.
- It is highly encouraged to bring your own hand wipes and/or sanitizer. TSA is now allowing passengers to bring liquid hand sanitizer up to 12oz. in carry-on bags until further notice. You should expect that containers larger than 3.4oz need to be screened separately.
- Wash your hands often and thoroughly with soap and water for at least 20 seconds.
- Practice respiratory hygiene, cover your mouth and nose when you need to cough or sneeze.
- Open the air vents above your seat on the plane all the way to receive maximum airflow.

## TSA on Hand Sanitizer:

TSA is allowing one liquid hand sanitizer container up to 12 ounces per passenger in carry-on bags until further notice. Passengers can expect that these containers larger than the standard allowance of 3.4 ounces of liquids permitted through a checkpoint will need to be screened separately, which will add some time to their checkpoint screening experience.

Please keep in mind that all other liquids, gels and aerosols brought to a checkpoint continue to be allowed at the limit of 3.4 ounces or 100 milliliters carried in a one quart-size bag.

#### CDC on Face Coverings:

Based on CDC guidance, a suitable face covering should be an item of cloth that should fit snugly but comfortably against the side of the face and that should be secured with ties or ear loops. It should also include multiple layers of fabric and allow for unrestricted breathing.

Cloth face coverings should not be placed on young children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.

The cloth face coverings recommended are not surgical masks or N-95 respirators. Those are critical supplies that must continue to be reserved for healthcare workers and other medical first responders, as recommended by current CDC guidance.